Atty Ref: 1160215-0531071

## AMENDMENTS TO CLAIMS

1. (Currently Amended) A method for operating a browser associated with an end-user, the method comprising:

retrieving content from a content provider that corresponds to a navigation location, wherein the retrieved content includes an embedded navigation link;

encoding the embedded navigation link into a new link;

replacing the embedded navigation link included in the retrieved content with the encoding of the embedded navigation link; and

providing modified content to the end-user, wherein the modified content includes at least a portion of the retrieved content and includes the encoding of the embedded navigation link that replaced the embedded navigation link-: and

with a first domain and the modified content is associated with a second domain and wherein encoding the embedded navigation link into a new link comprises masking the embedded navigation link so that the secondary content and the modified content appear to originate from the same domain.

2. (Currently Amended) The method of claim 1, wherein the secondary content is provided to the end user simultaneously with providing the modified content, so as to provide providing the end-user support comprises:

providing secondary content to the user simultaneously with providing the modified content.

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3. (Currently Amended) The method of claim 2, wherein the secondary content is associated with a first domain and the modified content is associated with a second domain, and

wherein encoding the embedded navigation link comprises:

changing one of the first domain and the second domain so that the secondary content and

the modified content appear to originate from a common domain.

4. (Previously presented) The method of claim 1, further comprising:

receiving at least an indication of a selection of the encoded navigation link; decoding the

at least an indication of the encoded navigation link; and retrieving content corresponding to the

decoded at least an indication of the encoded navigation link.

5. (Previously Presented) A method for making event information associated with a first

frame of a web browser available to a second frame of the web browser, wherein a first content

originating from a first domain is associated with the first frame and a second content originating

from a second domain is associated with the second frame, the method comprising:

receiving the first content, the first content including a plurality of navigation links;

identifying a first of the plurality of navigation links;

encoding the first of the plurality of navigation links into a new link to appear as if it

originates from the second domain;

generating a modified content by replacing the first of the plurality of navigation links

with the encoding of the first of the plurality of navigation links; and

providing the modified content to the first frame of the web browser.

6. (Canceled)

7. (Previously presented) The method of claim 5, further comprising:

passing the indication of a selection of the encoding of the first of the plurality of

navigation links from the first frame to the second frame and

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means for receiving, at the second frame, an indication of the selection of the encoding of the first of the plurality of navigation links.

8. (Previously presented) The method of claim 5, wherein the first of the plurality of navigation links is associated with the first domain.

9. (Previously presented) The method of claim 5, further comprising:

identifying a second navigation link, wherein the second navigation link is associated with a third domain, the third domain being different than the first domain;

wherein the modified content comprises at least a portion of the first content, the encoding of the first of the plurality of navigation links, and a non-encoded second navigation link.

10. (Previously presented) The method of claim 5, further comprising:

passing an event indicator from the first frame to the second frame.

11. (Previously Presented) A system for operating a browser associated with an end-user, the system comprising:

a processor;

a storage device connected to the processor;

a plurality of instructions stored on the storage device, the plurality of instructions configured to cause the processor to:

retrieve content from a content provider that corresponds to a navigation location, wherein the retrieved content includes an embedded navigation link;

encode the embedded navigation link into a new link;

replace the embedded navigation link included in the retrieved content with the encoding of the embedded navigation link; and

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provide modified content to the end-user, wherein the modified content includes at least a portion of the retrieved content and includes the encoding of the embedded navigation link that replaced the embedded navigation link- and

with a first domain and the modified content is associated with a second domain and wherein encoding the embedded navigation link into a new link comprises masking the embedded navigation link so that the secondary content and the modified content appear to originate from the same domain.

12. (Currently Amended) The system of claim 11, wherein the plurality of instructions are configured to cause the processor to provide the end-user support by:

providing the secondary content to the end-user simultaneously with providing the modified content.

13. (Currently Amended) The system of claim 12, wherein the secondary content is associated with a first domain and the modified content is associated with a second domain, and wherein the plurality of instructions are configured to cause the processor to encode the embedded navigation link by:

changing one of the first domain and the second domain so that the secondary content and the modified content appear to originate from a common domain.

14. (Previously presented) The system of claim 11, wherein the plurality of instructions are configured to cause the processor to:

receive at least an indication of a selection of the encoded navigation link;

decode the at least an indication of the encoded navigation link; and

retrieve content corresponding to the decoded at least an indication of the encoded navigation link.

15. (Previously Presented) A system for making event information associated with a first frame of a web browser available to a second frame of the web browser, wherein a first content originating from a first domain is associated with the first frame and a second content originating from a second domain is associated with the second frame, the system comprising:

means for receiving the first content, the first content including a plurality of navigation links:

means for identifying a first of the plurality of navigation links;

means for encoding the first of the plurality of navigation links into a new link to appear as if it originates from the second domain;

means for generating a modified content by replacing the first of the plurality of navigation links with the encoding of the first of the plurality of navigation links; and

means for providing the modified content to the first frame of the web browser.

- 16. (Canceled)
- 17. (Previously presented) The system of claim 15, further comprising:

means for passing the indication of a selection of the encoding of the first of the plurality of navigation links from the first frame to the second frame; and

means for receiving, at the second frame, an indication of the selection of the encoding of the first of the plurality of navigation links.

18. (Previously presented) The system of claim 15, further comprising:

means for identifying a second navigation link, wherein the second navigation link is associated with a third domain, the third domain being different than the first domain;

wherein the modified content comprises at least a portion of the first content, the encoding of the first of the plurality of navigation links, and a non-encoded second navigation link.

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19. (Previously presented) The system of claim 15, further comprising:

means for passing an event indicator from the first frame to the second frame.